



# All-In-One Engineering (Pty) Ltd.

## *Management's Quality Policy Statement*

- \* *All-In-One Engineering is committed to a policy of total quality assurance.*
- \* *In fulfillment of this policy the Company ensures that goods and services are supplied to meet their intended purposes, stated performance criteria and in accordance with the requirements of the customer.*
- \* *The Company will not accept a contract where customer satisfaction is not possible for reasons of our capacity limit, or because it is beyond our normal expertise or for any other reason such as inadequate specifications, unrealistic technical requirements or unrealistic delivery requirements.*
- \* *The Company quality policy is thus directed towards achieving the following objectives:*
  - a. *To provide a prospective customer with an assurance, that is to say a high level of confidence that goods and services supplied to an order will comply with an agreed specification.*
  - b. *To ensure that a contract is carried out within the agreed time scale.*
  - c. *To minimize the risk of failure of faulty performance of any product of component, under specified condition for a predetermined period of operation.*
  - d. *To contribute to the profit objectives of the Company by optimizing the costs of quality assurance against:*
    - i. *the cost of potential losses, defects and wastage,*
    - ii. *the implicit value of perceived goodwill and credibility.*
  - e. *To improve communication between all departments and function.*
  - f. *To improve managerial and technical skills and to install the need for self-discipline and attention to detail in all personnel in conduction the activities of the Company.*
  - g. *To increase quality assurance consciousness and application in all Company personnel.*

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**W.P. BRITS**  
**OPERATIONS DIRECTOR**

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**DATE**